

FAQ

What's the weather like in Rwanda? Daily high temperatures are around 81°F, rarely falling below 77°F or exceeding 86°F. The highest daily average high temperature is 82°F on August 21. Daily low temperatures are around 62°F, rarely falling below 58°F or exceeding 65°F.

Do I need to exchange my money before coming to Rwanda? No, you can exchange when you get there.

What's the exchange rate? 1000 RWF (Rwandan Francs) to \$1 USD.

Can I use my credit card while I'm in Rwanda? Yes. Make sure to alert your bank that you will be travelling outside the county and your dates of travel prior to your departure.

What's the cost of the trip? Trip costs start at \$4,199. See [ITINERARY](#) for more details.

What does the trip cost include?

Included: Pick up from airport and hotel transfers, ground transportation related to tour, 9 tour days, 8 nights lodging, all meals, tours, activities and entrance fees.

Excluded: Flights, Visas (\$50 USD), onsite COVID testing (\$65), travel and medical insurance, extra beverages at the restaurants (one free alcoholic drink included), gratuities, personal expenses and other extras. Extra nights (Hotel Chez Lando): \$81 (single), \$110 (twin).

How long do I have to take advantage of the discount? April 15, 2022.

Will my cell phone work in Rwanda? Yes, some carriers provide service in Rwanda. Make sure to check with your carrier and the rates before you travel.

How long is the flight to Rwanda? The flights typically range from 21 to 24 hours, with minimal stops. The more stops and layovers, the longer the overall travel time.

What is the cost for the flight from the US to Rwanda? Rates vary depending on when the tickets are purchased, how many layovers and the airline you chose. The more stops, the less costly the flight will be. Rates also vary depending on when you're leaving and your departure airport. Recently we have seen rates averaging \$1500-\$1600.

What are the ideal times to schedule the flight based on the itinerary? Since the first day of the tour officially starts August 20th, look for flights that leave out on the 19th and provide an arrival time in Rwanda by 7:00 p.m. at the latest. This will allow time to move through the airport and arrive at the hotel for an evening meal. Upon return, a departure around 8:00 p.m. will be ideal in order to allow plenty of time for same day activities and transport to the airport.

What if I arrive earlier than 7:00 p.m.? The hotel will arrange for a free shuttle to pick you up. If you arrive before the rest of the group, you may need to navigate the Visa and COVID testing process on your own.

If I run into problems, will support be available? Yes, we will arrange for a contact person to be available upon your arrival.

Since the itinerary is full of activities, will we have free time? Yes, free time can be taken at any point along the trip, either as a group or as an individual chooses. If additional activities are desired by the traveller not covered in the cost of the trip, any fees incurred by those activities will be the travellers responsibility.

Will Wi-Fi be available at our hotels? Yes, hi-speed wireless internet will be available in your rooms at all our hotel accommodations.

Are vaccines required for this trip? Only COVID. Check with your primary care doctor to determine what additional vaccines may be suggested.

What if I test positive for COVID while I'm in Rwanda? The severity of your symptoms will determine whether you are isolated in a government-run treatment center or a hotel at your own cost. You will not be permitted to leave Rwanda until you receive a negative PCR test result, which could take several weeks from the first detection of your infection. The U.S. Embassy cannot pressure the Rwandan health authorities to release you from isolation or permit you to exit Rwanda until you receive a negative PCR test result. Your vaccination status does not change these protocols.

Should I get travel or medical insurance? We recommend you get coverage for both to be safe and to ensure that whatever expenses can be covered by insurance, you will be provided for and or compensated.

What if I change my mind about going on the trip and want a refund? If you cancel in July, a percentage of your trip cost will be deducted depending on cancellation time. Trip insurance is strongly recommended.

45 or more days prior to the start of the trip: All payments are refundable to the extent that paid supplier deposits are refundable, less a 20% cancellation fee.

44-15 days prior to the start of the program: All payments are refundable to the extent that paid supplier deposits are refundable, less a 25% cancellation fee.

14 or less days prior to the start of the trip: 100% fee for cancellations.